

A portrait of Pankajam Sridevi, a woman with dark hair, wearing a purple and gold saree, smiling. The background is a blurred indoor setting.

PANKAJAM SRIDEVI

Group General Manager, Operations & Services, ANZ

Pankajam Sridevi is Group General Manager, Operations and Services, leading a team of almost 10,000 staff across the ANZ Service Centres in Bengaluru, Manila and Chengdu.

Pankajam has over 30 years of rich experience in diverse segments ranging from manufacturing, technology, and IT-enabled services.

She is instrumental in supporting the adoption of **Robotics Process Automation (RPA)** and **Machine Learning** across multiple functional groups and countries. She has also been at the forefront of leading the diversity and inclusion agenda in ANZ.

A winner of many awards, Pankajam has been conferred with prestigious honours such as **Women Super Achiever Award** by the World HRD Congress for outstanding leadership and **NCPEDP Helen Keller Award** for making a difference to communities.

Under her leadership, ANZ has also won many awards including the recent **People Matters League Awards** – Talent Acquisition 2018 for the Best in Diversity & Inclusion category.

Pankajam holds an engineering degree from NIT, Kozhikode. Prior to ANZ, she has spent most of her career with Wipro and ABB across technology, operations and engineering.